

AMREF Flying Doctors

Emergency Medical Evacuation Cover (Maisha Tourist)

The AMREF Flying Doctors Maisha Tourist Cover is a short-term medical evacuation plan aimed at providing coverage for air and ground transportation for Individuals, Groups or Corporates in the Eastern African Region.

What the Cover Includes

In the event of a medical emergency, the cover provides:

- Emergency air evacuation (air ambulance) from the nearest serviceable airstrip
- Transport to a suitable hospital—primarily in Nairobi, Kenya
- Medical care and supervision during transport
- Coordination by AMREF's 24-hour emergency response center
- Communication with receiving hospitals to ensure readiness

What Qualifies as a Medical Emergency

A medical emergency is defined as a serious or life-threatening condition that:

- Requires urgent medical or surgical treatment
- Cannot be adequately treated at the current location
- Poses a risk of death or serious health deterioration without evacuation

Evacuation Process

In case of an emergency:

- Contact AMREF's 24-hour emergency line:
- Provide your membership number or identification details
- AMREF will assess the situation with on-ground medical personnel
- If approved, a medevac flight is activated
- The patient is transported to the nearest airstrip and flown to a hospital

Evacuations are subject to:

- Aircraft availability
- Weather and safety conditions
- Airport/airstrip access and operating hours

Destination of Care

- Primary evacuation destination: Nairobi, Kenya
- Alternative destinations may be arranged at additional cost
- Ground ambulance transfers may be used where appropriate

This cover is evacuation-only and does NOT include:

- Hospital admission or treatment costs
- Outpatient care or routine medical expenses
- Costs incurred before AMREF assumes care

Travelers are responsible for arranging separate medical insurance for treatment costs.

Emergency Contacts

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General Contacts

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